

Smiling Sage Wellness

Pricing & Cancellation Policy

At Smiling Sage Wellness, we value your time and ours. To keep our services accessible and respectful to all clients, we've outlined the following policy:

Standard Pricing

- Tesla Coil Service rates are:
 - \$100 Mini 1-hr session with a Practitioner
 - \$180 Standard 2-hr session with a Practitioner
 - \$50 Enhancer 45-min
- Payment is due at the time of service unless other arrangements have been made in advance.
- Sessions include 30 minutes charge up & 10 minutes cementing time for the client; 10 minutes of charge up for the practitioner.

Deposits

- Some services (such as specialty therapies, workshops, or classes) may require a deposit at the time of booking.
- Deposits are applied toward your service cost and are non-refundable unless canceled within the allowable time frame.

Cancellations/No-Show

- **24-Hour Notice full refund or reschedule:** In an effort to be available for you and others, please provide at least 24 hours' notice if you need to cancel or reschedule.
- **Late Cancellations / No-Show:** Not showing up or a cancellation within 24 hours of your scheduled appointment will result in being charged the **full session fee**. Multiple no-shows may require prepayment for future bookings.

Late Arrivals

- If you arrive late, your session may be shortened to respect the next client's time.
- Arrivals more than 15 minutes late may be considered a no-show at the practitioner's discretion.

Exceptions

- We understand that emergencies happen. Exceptions will be considered on a case-by-case basis. Get in touch with your practitioner right away if an emergency arises.
- Smiling Sage Wellness reserves the right to waive or enforce fees at its discretion.

Payment

- **Cash is our only payment method.**
- Payment by check is at the Practitioners discretion. Any check that is returned will be charged an additional \$50 fee.
- Electronic payments are not usually taken, but are at the Practitioners discretion.

Agreement

By scheduling with Smiling Sage Wellness, and it's Coil Practitioners, you acknowledge and accept these terms. This ensures fairness for both clients and practitioners, and helps us maintain a calm, respectful healing space for all.

Client _____ Date _____

Client _____ Date _____